

Suriya Farrow-Harris

UX Designer | UX Researcher

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614-563-0898

Education

The Ohio State University

August 2014 – May 2020

B.A. New Media and Communication Technology
Material Science Engineering; Industrial Design

Columbus State Community College | May 2018

Associate of Science

Skills

Design

Sketch
Adobe XD
Adobe Illustrator
Adobe Indesign
Rapid Prototyping
Design Workshop
UI Design
Invision
Zeplin
Hand-sketching
Design Workshops
Team Review
Documentation
Component Libraries
Mobile Designs

User Research

Interviews
Surveys
Personas
Usability Testing
Experiment
Journey mapping
Storyboarding

Familiar

CMS monitoring
HTML, CSS, Java Script
SolidWorks
Matlab
Adobe Photoshop

Certifications & Awards

UX Certificate (UXC) | Nielsen Norman Group

1st Place, 2018 HONDA Innovate-O-thon | Honda R&D
State-wide rapid prototyping competition and showcase

Leadership Fellow | Emerging Leaders Institute
Ohio State Student Life 10-week leadership program

Level 1 Coaching | USA Taekwondo
National scale athletic representation

3rd Degree Black Belt | USA Taekwondo
Independent Instructor status

Black Belt Mentor | Master Kim's School, Whetstone Branch
Mentor individual students through the final stage of training before black belt promotion

Work Experience

Encova Insurance | UX Designer

April 2020 – Present in Columbus, OH

- Conceptualize and mockup new functionalities and enhancements to existing features
- Maintain component library
- Organize and facilitate inter-departmental design workshops
- Formally present on the value of UX to Senior Leadership team members

Ohio Ecological Food and Farm Association | Social Media Assistant

October 2019 – May 2020 in Columbus, OH

- Prepare and schedule platform specific versions of seasonal/event content

Analysis Team, OSU College of Communication | Research Assistant

October 2019 – May 2020 in Columbus, OH

- Create codebook to standardize classification of online message board comments
- Work with my team to manually classify 1000's of comments to form a basis for training AI

Chronos Lab, OSU College of Communication | Lab Assistant

September 2019 – May 2020 in Columbus, OH

- Trained to run participants through experimental studies
- Created a survey version of the lab assistant application

National Air Traffic Services | Human Factors, Shadow Experience

August 2019 in Whitely, England, UK

1-week skill building & field exploration at NATS Global, London Terminal Control Centre, Swanwick and Area Control, Prestwick

Grange Technology Services | GTS Intern

May 2018 – July 2019 in Columbus, OH

- Supported the planning, implementation and documentation of department-wide transition to new time-tracking platform

OSU 18th Avenue Library | Student Web Assistant

May 2017 – May 2018 in Columbus, OH

- Rebuilt 18+ university library digital exhibits
- Evaluated Information architecture and usability of each existing exhibit for best platform translation

Non-Work Experience

Master Kim's School of Traditional Tae Kwon Do | Whetstone Branch

2004 – present in Columbus, OH

Instructor 2010 - present

- Conduct full classes through drills, exercises, and ceremonies
- Lead detailed small group training
- Mentor students, of all ages, through stages of rank promotion
- Train upcoming instructors

Franklin County 4-H |

2001 – 2014 in Franklin County, OH

- Franklin County 4-H Camp planning and camp counselling
- Competed in annual Public Speaking competitions
 - 2010 Statewide Champion
- Senior member; Club President (2011-2012 & 2013-2014), Club Secretary (2012-2013)